Office of Director RCEME National Defence Headquarters Ottawa ON K1A 0K2

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Distribution List

DIRECTOR RCEME COMMUNIQUÉ No 01/2021 – CORPS OF RCEME COMMUNICATION PLATFORMS

1. In an effort to continuously improve communication across the Corps of RCEME and share the knowledge of subject matter experts, four new communication platforms are being implemented: "60 seconds with...", "The Combustion Chamber", an online "RCEME Forum", and the "Tech Net". These platforms will be used to create and share information, creating improved dialogue from both Corps leadership and members.

60 SECONDS WITH...

2. The "60 seconds with..." challenge, routinely featured in The Maple Leaf (<u>https://www.canada.ca/en/department-national-defence/maple-leaf.html</u>), is an entertaining and educational way of introducing key individuals and the roles they perform. The videos recorded for the Corps will ultimately not be published via The Maple Leaf. Rather, they will be shared via previously established Corps internet and social media platforms. Videos will be released monthly. If there is interest to record a video, the local Regional Representatives or Corps Secretariat will be able to assist and pass along the guidelines and procedures.

THE COMBUSTION CHAMBER

3. The intent of "The Combustion Chamber" is to provide members of the Corps with useful information through thoughtful and open exchange of ideas that reflects our mutual interests and concerns. Though past and present serving members are our primary audience, the topics covered during these sessions will be relevant to anyone who supports or has an interest in our Corps. The conduct will follow a variety of methods, including an interview style between two individuals or a "TED Talk" style where a single briefer delivers a concise, powerful talk after a short introduction. It is planned that a new session will be released every two months. If there is interest to record a video, the local Regional Representatives or Corps Secretariat will be able to assist and pass along the guidelines and procedures.

FORUM

4. In an effort to gather information from the Corps, and to invite open, professional communication amongst "the regiment of many small units", the online RCEME Forum has been



created. The intent is to communicate the vision and future plans of the Director RCEME (D RCEME), the Corps Sergeant Major (SM) and Colonel Commandant (Col Cmdt). It also provides a platform to receive feedback from the entire Corps family, including retirees and members of the Light Aid Detachments (LADs). The forum is situated on the official RCEME Corps domain at <u>https://rcemecorpsgemrc.ca/forums/forum/corps/</u>.

5. <u>New user registration.</u> A member wishing to participate in the RCEME Forum will need to register by:

- a. Clicking the "Registration" button situated at the top right of the webpage;
- b. After submitting the registration information, an email with a confirmation link will be sent; and
- c. Click on the confirmation link to successfully register.

6. <u>Limitations and filtering</u>. All posts to the forum will be moderated. In order for a post or reply to be seen, the administrators will first need to approve it. Users who create spam will be banned and will not be allowed to interact again.

7. <u>Monitoring the forum.</u> The forum will be monitored by members of the Secretariat and they will coordinate the questions to the Corps staff for answering. Staff members with administrative privileges can also post their response directly onto the forum.

TECH NET

8. The Tech Net will be a platform for Corps members to share ideas, tips and tricks to better perform their jobs. Microsoft Teams (MS Teams) will be used to facilitate this as it can be accessed in both DWAN and civilian devices.

9. <u>Functions</u>. There are many useful functions included in MS Teams that can be used by members of the Tech Net, such as:

- a. Live chat/video chat with other member of the net or guests, either privately or in groups;
- b. File sharing, including video, photos and documents; and
- c. Live event streams.

10. <u>Adding members</u>. There will be no formal procedures to add members to the Tech Net. As the RCEME community must be familiar with, social contacts are built upon trust and camaraderie. New members will be added by their peers by using the shareable link to their respective channel. A mass initial invitation to join will be sent out through the regional network. Currently, MS Teams is limited to personnel within DND and will only work for members that have an internal account (@ecn.forces.ca or @forces.gc.ca), although guests from outside the organization can be invited to live meetings.

11. <u>Continuous feedback</u>. This is a new platform and mishaps concerning its use are expected along the way. Feedback to the Tech Net team moderators is expected from members in order to progress and improve the functionalities of the Net. The moderators responsible will be shown in the Wiki section.

12. <u>Information sharing</u>. Members are to adhere to DND regulations when sharing information as it is a public platform. The file sharing function, which is linked to a SharePoint site that needs DND MS Teams login information, can be accessed within each separate channel. Members can request that a private channel be opened to discuss specific topics of interest to a very limited audience.

13. <u>Private channels</u>. A private channel is hidden from other Net members. Members are to request the addition of new channels directly to Corps Secretariat by private messaging or chat on Teams.

COMMUNICATION IS A KEY TO SUCCESS

14. In these challenging times and the current exceptionally restricted environment, it's vital to foster communication and maintain ties with each other as well as with those within our Corps community. The Corps of RCEME has many new initiatives on the horizon, many which were explained here and through Communique No 02/2020. While the Corps continues to "evolve through adversity", and though it is not quite business as we have known it, your participation and feedback will pave the way for key improvements and modernized member engagement.

Arte et Marte

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J.C.H. Spitzig Colonel Director RCEME

Distribution List

Action

Corps Secretariat RCEME Regional Reps

Info

RCEME Council Members

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KEVIN 907	Date: 2021.02.25 07:33:49 -05'00'

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